



DTE Energy

DE 963-1517 0608

Date _____ Field # _____ Time _____ AM
PM

Your Detroit Edison Service Representative called today to perform the following service:

- Read Meter
- Install meter or inspect meter wiring
- Respond to outage: All out Partially out
- Turn lights: On Off
- Meter removed
- Meter turned OFF – no name on account

Call us immediately at 1-800-477-4747

- Radio and television interference

Call _____

between 9 a.m.–4 p.m. Monday thru Friday

In response to your emergency call:

- The down wire is Detroit Edison property
- The problem has been resolved
- We are working to correct the problem
- The problem will be referred to another department for repair:
 - Meter
 - Overhead Lines
 - Other
- Telephone wire – Call your telephone co.
- Cable TV wire – Call your cable TV co.
- City wire – Call your city
- Defective service entrance equipment – Call an electrician

We were unable to complete the service call for the following reason(s):

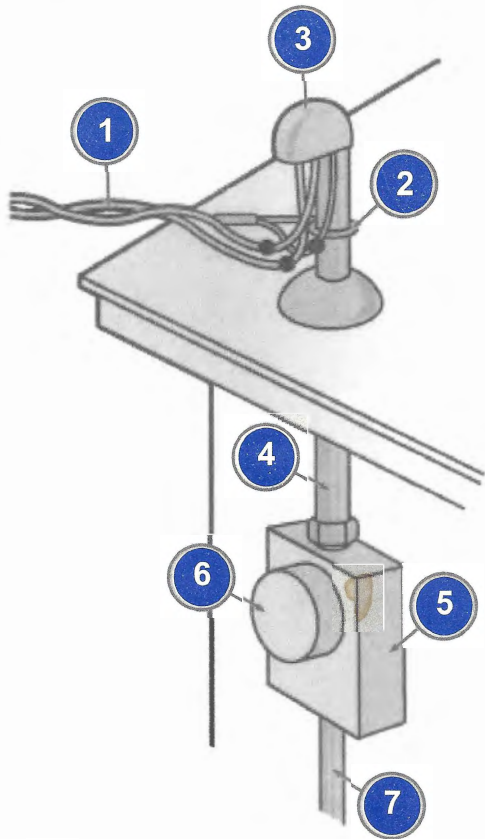
- Dog in yard
- Gate locked
- No response from customer
- Meter obstructed or inaccessible

FOR SERVICE CALL 1-800-477-4747



Electrical Equipment

Use this illustration as a guide to understand what electrical equipment Detroit Edison is responsible for and what equipment is your responsibility.



Detroit Edison installs and maintains your service line (1) and electric meter (6).

Installation and maintenance of the service bracket or hook (2), weather head (3), pipe riser (4), meter can (5) and service entrance cable (7) are the customer's responsibility. A licensed electrician should install and maintain this equipment.

If your service line (1) or electric meter (6) is damaged, please call 800.477.4747.